

BANKNOTES

NEWSLETTER



CITIZENS BANK
& TRUST CO.

FALL 2022

Two locations in Hutchinson • 102 Main Street South • P.O. Box 339 • 1390 Highway 15 S. • Local: (320) 587-2233 • www.cbhutch.com • Member FDIC

○ SOUTH BANK DRIVE-THRU REMODEL

The South Bank drive-thru project is complete. We eliminated one lane and widened the existing three lanes for easier access for today's larger vehicles. We also replaced our 20 year-old drive-thru tube system with one that includes cameras for our tellers to have a better view of our customers. Lane 4 will be a new CB ATM including a large kiosk that will allow for better security when staff is maintaining it. You will continue to be able to have 24 hour banking services through the ATM including balance inquiries and making deposits or withdrawals from CB accounts.



AUTO BANK REMODEL UPDATE

We are doing a thorough remodel of the drive-thru lanes at our Downtown Auto Bank. The 36 year-old teller pneumatic systems are being replaced. The canopy over these systems is being replaced and moved 15 feet further away from the building to allow for a larger turning radius when exiting. We are eliminating one lane and widening the existing lanes. Lastly, the new ATM will now be located in the western most lane and that lane is only for ATM use. The commercial drive up lane and the night depository will remain in the same location. This project is scheduled for completion in late November.

We want to thank all of you for your patience during these projects. We know that many of you were inconvenienced but we think this will all be worthwhile when completed!

○ NEW EMPLOYEES

Taylor Kable

Taylor is a full-time Teller at our Auto Bank. She is a Hutchinson graduate and has her cosmetology license. In her free time she enjoys spending time with her son and traveling.



Maddie McKee

Maddie is a full-time Teller at our South Bank. She graduated from Hutchinson High School in 2019 and from college in 2021 with a degree in business management. Maddie enjoys watching college football and figure skating. In her free time she enjoys hanging out with friends and family.



○ CB IN YOUR COMMUNITY

As part of the Minnesota Bankers Association Community Impact project, Citizens Bank organized a "Stuff the Truck" food drive in September, and received 493 pounds of food in one day! Customers and staff also donated \$150 in cash in addition to the Bank donating \$1,000 to the local Food Shelf.



Food Drive Check



Food Drive: Steve Kropp & Anthony Hanson



McLeod County Fair

STAFF PROMOTIONS

We are pleased to announce the following CB Promotions:

Crystal Hedlund — Crystal Hedlund has been promoted to Teller Operations Officer. Crystal has been with Citizens Bank & Trust for 5 years. She started as a Teller at our Auto Bank, was promoted to a Customer Service Representative in 2018 and in 2020 was promoted to Assistant Teller Supervisor. Crystal has exceptional customer service and leadership skills which made her an excellent candidate for this position. In this new role, she will be responsible for the daily operations of the teller department, provide leadership to the tellers and train new tellers. Crystal lives in Hutchinson with her husband Bob and two sons John (8) and Cole (5). In her free time she enjoys volunteering with Hutchinson Parks and Rec as a parent coach, spending time with family and friends, hunting and fishing. For the past two years Crystal has received Hutchinson Leader's Reader's Choice runner-up for favorite teller. She is looking forward to becoming more involved in the community.



Ari Zaske — Ari has been promoted to Real Estate Loan Administrator. Ari joined Citizens Bank & Trust Co. as a Customer Service Representative in 2022 and has been a great addition to the CB Team. She has been in the banking industry for 5 years. With the new role, Ari will be assisting loan officers with loan file processing and assist customers with transactions in the Real Estate Department. Ari and her husband, Mark, reside in Hutchinson with their two children, Charlie and Noah. In her spare time she enjoys going for walks, reading and spending time with family.



Deidra Beilke — Deidra has been promoted to Assistant Teller Supervisor. She started in January 2008 as a part-time Teller, moving up to a full-time teller in 2013. Deidra was promoted to a Customer Service Representative in 2017. As an Assistant Teller Supervisor, she will be back up to the Teller Operations Officer and cover as needed in the Teller Department. She will also continue her duties as a CSR. Deidra loves meeting and helping customers of CB&T. She has planned the kids Easter and Christmas parties for the bank since 2010. Deidra is on the ELT Committee for the McLeod County Relay for Life and Congressional Life Team Committee at Faith Lutheran Church. She resides in Hutchinson with her husband Cory. They have 3 children, Kourtney (Jacob) Burich, Kylee and Kayden. She enjoys hanging out with family and friends, bowling in the MLO league and is looking forward to traveling when they are empty nesters.



2022 FOUNDATION ACTIVITIES

The following grants were recently approved:

- **Hutch Wrestling Club** — funds for live-streaming matches
- **HHS/G-SL Girls Soccer** — gear bags
- **Hutchinson Music Boosters** — rewrap trailer for marching band

If your non-profit organization is interested in applying for a grant, please contact Connie Lambert at 320-234-0620.



TAMI STOVERN
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CITIZENS INVESTMENT SERVICES, LLC

Located in the Citizens Bank South Building: P.O. Box 188, 1390 Hwy. 15 South

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INSURANCE NEWS

INSURANCE STAFFING UPDATES

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Congratulations
CHARLIE SUEDBECK

ON HIS RETIREMENT!